

Clinical Documentation Improvement

Clinical Documentation Improvement (CDI) programs deliver a positive correlation between patient care and reimbursement revenue, along with significant and simultaneous increases in both vitally strategic areas. Most facilities already have a CDI program in place, but the ability to fully staff the department and accelerate the anticipated ROI is the real challenge.

Ovation Revenue Cycle Services can provide both transitional and permanent CDI staffing to supplement your existing CDI program. We work within the parameters of your defined process and workflow to fill in gaps, broaden coverage, and remove the pain of finding qualified candidates.

Ovation RCS provides CDI Specialist services that go above and beyond traditional staffing models:

- CDI Specialists work as an integrated part of your CDI team.
- Medical records never leave your site. Our team members access records using the same access procedures and protocols required of your staff.
- ACDIS/AHIMA Certified CDI Specialist (CCDS/CDIP) Staff
- Minimum Three (3) Years or More Experience
- RN and/or Medical Coder experience per client request
- Internally Audited on a regular basis
- Quality Reporting included as a standard deliverable
- Superior Client Management Services
- Staff Augmentation, Permanent Staffing, Transitional Staffing



Ovation RCS CDI Specialist services go above and beyond

Find out more: Visit www.ovationrcs.com, Email rheylmun@ovationrcs.com or Call 860-460-9190

Ovation RCS CDI Specialists will perform the following key activities according to your guidelines & policies:



Review assigned charts for complete and accurate documentation.



Generate non-leading physician queries as seen fit.



Track records reviewed, and queries written.



Utilize the CDI workflow software specified by the client.

Ovation RCS will perform CDI quality audit services as a standard part of the CDI staff augmentation services. This provides clients with a high comfort level, knowing Ovation RCS staff are being monitored outside the client site. The quality audit includes the following areas:

- Submitted queries reviewed monthly for each assigned full-time Ovation CDI Specialist:
 - Sample of 10% of submitted queries reviewed.
 - A sampling of non-queried cases reviewed for missed query opportunities.
- Query Samples will be evaluated for the following characteristics:
 - Accurate – Assessment of the appropriateness of need for a query.
 - Effective – Assessment of the query content and understandability.
 - Compliant – Assessment of query compliance with AHIMA Guidelines.

Contact Ovation RCS now to learn more about its unique approach to provider-proven CDI staff augmentation services!

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Revenue Cycle Services