



When you have uncoded charts, time is money. **We can save you both.**

It's estimated that the United States has 30% fewer coders than we need. Combine this shortage with the productivity losses created by ICD-10, and the result is a perfect storm of lost time, lost revenue, and denied claims due to incomplete or inaccurate coding.

The need to eliminate the coding backlog – while maintaining quality, regulatory compliance, and control – drove UPMC leaders to create an entirely new approach to the problem- Ovation's Comprehensive Coding Services. It has proven to be so effective for UPMC that it is now available outside of their four walls. Ovation Coding is a personalized, highly flexible solution that fits the needs of large hospital groups, standalone hospitals, large and small physician groups, and other healthcare organizations.

Ovation Coding Services is built on the foundation of continuous quality improvement and combines outsourced coding, Quality Audit Services, and Intelligent Analytics to create the ultimate coding solution. The result is zero coding backlog, guaranteed quality, reduced cost, and no worries about coding resources or shortage-driven cost increases.



4 million charts coded every month. >95% guaranteed accuracy.  
48-hour turnaround. **The backlog stops here.**

With the coming of ICD-10, we realized the shortage of qualified coders would only become more acute. So we created a hybrid solution of leading coding resources and technologies that drive efficiency and deliver superior coding results.

This solution has been comprehensively tested across the UPMC system, and has been proven to offer all the components necessary for success: scale, depth of resources, human capital and network security, and client satisfaction. Our solution is delivering tangible benefits to UPMC's Health Information Management, Internal Audit, Compliance, Revenue Cycle, and Documentation Improvement Departments. And now, the same capabilities are available to healthcare providers and payers across the country.

WE PROVIDE	OUR CLIENTS RECEIVE
<p><b>A full range of outsourced coding services</b></p>	<ul style="list-style-type: none"> <li>• 2000+ FTEs dedicated coding team</li> <li>• 4 million+ charts per month</li> <li>• 48 hour turnaround</li> <li>• &gt;95% guaranteed accuracy</li> <li>• All coding based on your guidelines</li> <li>• Cost-effective</li> </ul>
<p><b>Quality Audit Reviews</b></p>	<ul style="list-style-type: none"> <li>• Ensure completeness of coding &amp; assignment of proper codes</li> <li>• Ensure appropriateness of code sequencing</li> <li>• Identification of all reportable diagnoses and procedures</li> <li>• Discharge disposition audit</li> <li>• Present on Admission (POA) audit</li> <li>• Targeted review of coding issues</li> <li>• Random sample of cases</li> <li>• Focused audits</li> </ul>
<p><b>Intelligent Analytics</b></p>	<ul style="list-style-type: none"> <li>• Real-time analytics of every record with prompt coder feedback, education and certification through our Coding Academy</li> <li>• Mitigate risk of compliance issues</li> <li>• Review of high risk DRGs</li> <li>• Support RAC preparedness</li> <li>• Proper use of modifiers</li> <li>• Pinpoint reviews</li> </ul>
<p><b>Outcomes</b></p>	<ul style="list-style-type: none"> <li>• Enhance coding accuracy</li> <li>• Coders perform with a higher degree of effectiveness &amp; efficiency</li> <li>• Clinical documentation improvement</li> <li>• Reduced denied and suspended claims</li> <li>• Reduced days in AR</li> <li>• Accelerated cash flow</li> <li>• Reduced cost</li> </ul>

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